

Block Frequently Asked Questions (FAQs)

1. What do you mean by Seasoned Oak?

Oak requires very long periods of time to become properly established. Our Blocks are too large to be kiln dried so we source seasoned oak, which has been air dried and matured over several years. As seasoned oak has matured, it is less likely to change shape as it continues to dry in your home.

2. Are Block's appropriate for any room in the home?

Block's are suitable for any room in the home that has a standard wall socket. Many of our customers have used them within a sitting room as mood lighting or occasional tables, or within a bedroom as bed side tables/lighting.

3. Can Block's be used outside?

Our standard Block lighting is made for indoor use only and **must not** be taken outside. However, we can build to order Block's that can be used outside. The most common use outside is as patio furniture/lighting.

4. Can Block's be used as a side table as well as lights?

Yes, as the LEDs are waterproof and the oak has a durable finish, many of our customers do use them as bed side tables or coffee tables.

5. Do they come in any other sizes?

Our standard size is 220mm x 220mm x 600mm tall. We are happy to discuss bespoke measurements.

6. How heavy is a Block?

Although all of our Block's are sourced from the same supplier, they can vary slightly in weight dependent on their moisture content. Your block will weigh approximately 20kg. So we advise that you take the appropriate care when lifting and moving them into position.

7. Does it come with a warranty?

Your Block is guaranteed against faulty components for two years. If a fault occurs, we will arrange for the Block to be returned so that the faulty component can be replaced, and your product returned free of charge. If your warranty has expired and there is a fault with your Block, in no circumstances must you dismantle the product. Please contact us or consult a qualified electrician.

8. Will my Block change over time?

Blocks are made out of seasoned oak which has naturally matured. As they are individual pieces with their own character, they will mature slightly differently in your home. The drying cracks may continue to open slightly dependent on the environment. We strongly advise customers that they should not place their Block directly next to, or near a heat source e.g. radiators or direct sunlight.

9. Do the lights get hot?

As the LED lights run on low voltage, the surface of the lights themselves will have a negligible change in temperature. The electrics, housed in the bottom of the Block, will show a small increase in temperature which is perfectly normal.

10. Where do you deliver and how much does it cost?

We deliver UK wide and we will discuss the delivery charge with you as this will depend on your location.